



**WHISTLEBLOWING MANAGEMENT REPORT/  
LAPORAN PENANGANAN ADUAN**

**PT CHANDRA ASRI PACIFIC TBK**

**2024**

## 1. Background

Pursuant to a provision contained in Whistleblowing Management Policy of PT Chandra Asri Pacific Tbk (formerly known as PT Chandra Asri Petrochemical Tbk), an annual whistleblowing management report (“**Whistleblowing Management Report**”) shall be prepared and approved by the Management no later than 3 (three) months after the end of each financial year.

Whistleblowing Management Report for the year of 2023 contains detailed data of complaint handling carried out by the Whistleblower Committee since the date of approval of the Whistleblowing Management Policy, that is on 13 October 2023 to 31 December 2023.

The terms used in this Whistleblowing Management Report, if not otherwise interpreted in this Whistleblowing Management Report, shall have the same meaning as stated in the Whistleblowing Management Policy.

## 2. Detail of Data

The following is data related to complaint management up to 31 December 2023.

Description/ Uraian	2023
Received & Examined Complaint/Report Pengaduan/ Laporan yang Diterima dan Diperiksa	3
Investigated Complaint/ Report Laporan/ Pengaduan yang Diinvestigasi	0
Confirmed Violation Cases Kasus Pelanggaran yang Terkonfirmasi	0
Concluded Cases Kasus yang terselesaikan	3

## 1. Latar Belakang

Berdasarkan ketentuan yang tertuang dalam Kebijakan Penanganan Aduan PT Chandra Asri Pacific Tbk (dahulu bernama PT Chandra Asri Petrochemical Tbk), suatu laporan penanganan aduan tahunan (“**Laporan Penanganan Aduan**”) harus disiapkan dan disetujui oleh Manajemen selambat-lambatnya dalam 3 (tiga) bulan setelah berakhirnya setiap tahun buku.

Laporan Penanganan Aduan tahun 2023 memuat rincian data penanganan aduan yang dilaksanakan Komite Whistleblower sejak tanggal disetujuinya Kebijakan Penanganan Aduan, yaitu pada tanggal 13 Oktober 2023 hingga 31 Desember 2023.

Istilah-istilah yang digunakan dalam Laporan Penanganan Aduan ini, apabila tidak diartikan lain di dalam Laporan Penanganan Aduan ini, akan memiliki arti yang sama dengan yang tercantum dalam Kebijakan Penanganan Aduan.

## 2. Rincian Data

Berikut ini data terkait penanganan aduan hingga tanggal 31 Desember 2023.

### **3. Conclusions**

Based on the data above, there were 3 (three) reports received via Whistleblower Channel. These three reports have been further reviewed by Investigation Team and were stated as a complaint/ report that does not require further investigation.

### **3. Kesimpulan**

Berdasarkan data di atas, terdapat 3 (tiga) pelaporan yang diterima melalui Whistleblower Channel. Ketiga pelaporan tersebut telah ditelaah lebih lanjut oleh Tim investigasi dan dinyatakan bukan merupakan pengaduan/ laporan yang memerlukan proses investigasi lebih lanjut.

**Has been acknowledged and approved by the Management of PT Chandra Asri Pacific Tbk on 26 March 2024./ Telah diketahui dan disetujui oleh Manajemen dari PT Chandra Asri Pacific Tbk pada tanggal 26 Maret 2024.**